



ERIE COUNTY WATER AUTHORITY
INTEROFFICE MEMORANDUM
July 23, 2018

To: Jerome D. Schad, Chairman
Mark S. Carney, Vice Chairman
Terrence D. McCracken, Secretary to the Authority

From: Jeffrey Schlierf, Acting Manager of Data Processing *JS*

Subject: Time Warner Three Year Agreement 2018-2021

I am asking the Board of Commissioners to award and execute the three attached Time Warner three-year service agreements.

1. PRI (phone) Service Agreement for the Service Center and Ellicott Square Building.
2. Internet for the Service Center.
3. Fiber Point-to-Point (connecting the Service Center to remote locations)

Pertinent details regarding this project are discussed in the attached memo dated July 10, 2018 to Robert Lichtenthal, Deputy Director. The item was also discussed at the Staff portion of the Board Meeting on July 19, 2018.

JS:jmf
Attachments
cc: R.Lichtenthal
ECWA-882-1701

Service Order

Time Warner Cable PRI Service Agreement

Pursuant to NYS Office of General Services Contract PS67808

Time Warner Cable shall provide Customer with PRI (Primary Rate Interface) Service pursuant to the terms and conditions of the New York State Office of General Services Contract PS67808.

Customer Name:	Erie County Water Authority
Date:	4/26/18

Section 1. Billing Information

Billing Name:	Erie County Water Authority
Street Address:	3030 Union Rd
Suite information:	
City, State and Zip Code:	Cheektowaga, NY 14227
Billing Contact:	Jeff Schlierf
Contact phone number:	716-685-8271

Section 2. Service location Information

Service Location 1 - PRI	
Service Location Name:	Erie County Water Authority
Street Address:	3030 Union Rd
Room/Suite information:	
City, State and Zip Code:	Cheektowaga, NY 14227
Installation Contact:	Jeff Schlierf
Contact phone number:	716-685-8271
Service Location 2 - PRI	
Service Location Name:	Erie County Water authority
Street Address:	295 Main St
Room/Suite information:	
City, State and Zip Code:	Buffalo, NY 14203
Installation Contact:	Jeff Schlierf
Contact phone number:	716-685-8271

Section 3. Initial Term of Service


Term:	Effective Date:
36months (per approved fiscal year)	From the date of Time Warner Cable Completion Notice

TWC-PS67808 Dedicated PRI Access Agreement - Version 6/7/2018 1 of 2

Laurie A. Kulzer

E-signed 2018-06-28 05:30PM EDT

laurie.kulzer@charter.com

Director of Strategic, GovEd 

Section 4. Circuit and Pricing Information - 3030 Union Rd – Account # 1291774-01

<u>PRODUCT</u>	<u>Quantity</u>	<u>Monthly Recurring Charge</u>	<u>Installation Cost</u>	<u>One-Time Cost</u>
Renew - PRI	23 @ \$15.00 ea.	\$345	0.00	0.00
Renew – 5 Blocks of 20 Native DID (included w/PRI service)	5 @ \$0.00 ea.	\$0.00	0.00	0.00
Renew – 9 Blocks of 20	9 @ \$3.00 ea.	\$27.00	0.00	0.00
Renew - 5000 min – LD MOU	1	\$0.00	0.00	0.00
TOTAL	NA	\$372	0.00	0.00

Section 4. (cont.) Circuit and Pricing Information - 295 Main St – Account# 1288110-01

<u>PRODUCT</u>	<u>Quantity</u>	<u>Monthly Recurring Charge</u>	<u>Installation Cost</u>	<u>One-Time Cost</u>
Renew - PRI	23 @ \$15.00 ea.	\$345	0.00	0.00
Renew – 5 Blocks of 20 Native DID (included w/PRI service)	5 @ \$0.00 ea.	\$0.00	0.00	0.00
Renew - 5000 min – LD MOU	1	\$0.00	0.00	0.00
TOTAL	NA	\$345	0.00	0.00

*Additional service information included in the Service Description.

- MOU packages cannot be stacked, combined or added together.
- For PRI, the LD MOU package is assigned at the trunk group level, not the PRI level. For example, a single MOU Package is assigned to two-PRI trunks configured into one PRI Trunk group.
- Unused minutes in the MOU package will not carry over to the next billing period

TWC-PS67808 Dedicated PRI Access Agreement - Version 6/7/2018 2 of 2

Laurie A. Kulzer

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- All rates including (free) calls are displayed within the Online Account Detail application.

Section 5. Additional Terms and Conditions

In lieu of One-time costs (defined in NYS OGS Contract PS67808) of \$0.00 per circuit referenced in Section 4, customer agrees to an initial term of service outlined in this agreement in Section 3.

In the event that the customer terminates any portion of the Service prior to the expiration of the Term, customer will pay to Time Warner Cable, the remaining construction liability (One-Time Cost) which has been reduced by 1/36^h per circuit, per month from Effective date to Termination Date.

Customer:	Time Warner Cable
Signature:	Signature: <i>Laurie A. Kulzer</i> <small>Laurie A. Kulzer (Jun 28, 2018)</small>
Name:	Name: Laurie A. Kulzer
Title:	Title: Director of Strategic, GovEd
Date:	Date: Jun 28, 2018

Install/Porting Process: 45 day interval

In preparation for these events **your PBX/Key telephone vendor needs to be on-site** as he/she will need to make connections into the TW Cable network box. TWC's Voice Coordinator will be in touch with your PBX vendor as they need to have the proper hardware/software in place for this service to work. The Voice Coordinator will provide your organization a Cut-Sheet prior to activation of the service for your review. The Cut Sheet includes technical details of the PRI Trunk and includes, list of DIDs, Clocking Source, Central Office Emulation, out pulse digits, Coding and Framing.

Testing and porting process - Your fiber connection will be delivered and is already 'lit' so all we need to do connect voice gateway equipment. This will arrive preloaded with all of your numbers and a test number. Our onsite technician will work with your PBX technician and make sure the PBX and TWC network are functioning properly prior to any number porting. In addition, off line calls will be made (both in and out) to authenticate validity of the PBX to our network. Our engineers and technicians will have visibility to these test calls and will be able to see success (or failure) of all test calls made.

Laurie A. Kulzer
E-signed 2018-06-28 05:30PM EDT
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Director of Strategic, GovEd



Service Order

Time Warner Cable Dedicated Internet Access Agreement Pursuant to NYS Office of General Services Contract PS67808

Time Warner Cable shall provide Customer with Dedicated Internet Access Service pursuant to the terms and conditions of the New York State Office of General Services Contract PS67808.

Customer Name:	Erie County Water Authority	Federal ID -
Date:	4/26/18	

Section 1. Billing Information

Billing Name:	Erie County Water Authority
Street Address:	3030 Union Rd
Suite information:	
City, State and Zip Code:	Cheektowaga, NY 14227
Billing Contact:	Jeff Schlierf
Contact phone number:	716-685-8271

Section 2. Service location Information

Service Location A	
Service Location Name:	Erie County water Authority
Street Address:	3030 Union Rd
Room/Suite information:	
City, State and Zip Code:	Cheektowaga, NY 14227
Installation Contact:	Jeff Schlierf
Contact phone number:	716-685-8271

Section 3. Initial Term of Service

Term:	Effective Date:
<u>36 months (per approval fiscal year)</u>	<u>From the date of Time Warner Cable Completion Notice</u>

Laurie A. Kulzer

E-signed 2018-06-28 05:30PM EDT

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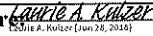
Section 4. Circuit and Pricing Information

Circuit Description	Bandwidth	Monthly Recurring Charge	Installation Cost	One-Time Cost
Renew - Fiber Internet Access	1Gbps	\$ 2,499	\$0.00	\$0.00
Renew - Static IP address's	5 Static IP's	\$0.00	\$0.00	N/A
Renew - Static IP address's	61 Static IP's	\$75	\$0.00	NA

Section 5. Additional Terms and Conditions

In lieu of One-time costs (defined in NYS OGS Contract PS67808) of \$0.00 per circuit referenced in Section 4, customer agrees to an initial term of service outlined in this agreement in Section 3.

In the event that the customer terminates any portion of the Service prior to the expiration of the Term, customer will pay to Time Warner Cable, the remaining construction liability (One-Time Cost) which has been reduced by 1/36th per circuit, per month from Effective date to Termination Date.

Customer:	Time Warner Cable
Signature:	Signature:  <small>Laurie A. Kulzer (Jun 28, 2018)</small>
Name:	Name: Laurie A. Kulzer
Title:	Title: Director of Strategic, GovEd
Date:	Date: Jun 28, 2018

Laurie A. Kulzer

E-signed 2018-06-28 05:30PM EDT

laurie.kulzer@charter.com

Director of Strategic, GovEd



**Time Warner Cable Service Order
Service Agreement (SA)**

Pursuant to NYS Office of General Services Contract PS67808

Time Warner Cable shall provide Customer with Ethernet Private Line service between the two service locations listed below, based upon the terms and conditions of the New York State Office of General Services Contract PS67808.

Customer Name:	Erie County Water Authority	Federal ID –
Date:	4/26/18	

Section 1. Billing Information

Billing Name:	Erie County Water Authority
Street Address:	3030 Union Rd
Suite information:	
City, State and Zip Code:	Cheektowaga, NY 14227
Billing Contact:	Jeff Schlierf
Contact phone number:	716-685-8271

Section 2. Service location Information – Circuit #1

Service Location 1 - EVPL	
Service Location Name:	Erie County Water Authority
Street Address:	3030 Union Rd
Room/Suite information:	
City, State and Zip Code:	Cheektowaga, NY 14227
Installation Contact:	Jeff Schlierf
Contact phone number:	716-685-8271
Service Location 2 - EVPL	
Service Location Name:	Erie County Water authority
Street Address:	722 Sturgeon Point
Room/Suite information:	
City, State and Zip Code:	Derby, NY 14047
Installation Contact:	Jeff Schlierf
Contact phone number:	716-685-8271

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Service location Information – Circuit #2

Service Location 1 - EVPL	
Service Location Name:	Erie County Water Authority
Street Address:	3030 Union Rd
Room/Suite information:	
City, State and Zip Code:	Cheektowaga, NY 14227
Installation Contact:	Jeff Schlierf
Contact phone number:	716-685-8271
Service Location 2 - EVPL	
Service Location Name:	Erie County Water authority
Street Address:	3750 River Rd
Room/Suite information:	
City, State and Zip Code:	Tonawanda, NY 14150
Installation Contact:	Jeff Schlierf
Contact phone number:	716-685-8271

Service location Information – Circuit #3

Service Location 1 - EPL	
Service Location Name:	Erie County Water Authority
Street Address:	3030 Union Rd
Room/Suite information:	
City, State and Zip Code:	Cheektowaga, NY 14227
Installation Contact:	Jeff Schlierf
Contact phone number:	716-685-8271
Service Location 2 - EPL	
Service Location Name:	Erie County Water authority
Street Address:	6007 Lake Ave
Room/Suite information:	
City, State and Zip Code:	Orchard Park, NY 14127
Installation Contact:	Jeff Schlierf
Contact phone number:	716-685-8271

Service location Information – Circuit #4

Service Location 1 - EPL	
Service Location Name:	Erie County Water Authority
Street Address:	3030 Union Rd
Room/Suite information:	
City, State and Zip Code:	Cheektowaga, NY 14227
Installation Contact:	Jeff Schlierf
Contact phone number:	716-685-8271
Service Location 2 - EPL	
Service Location Name:	Erie County Water authority
Street Address:	295 Main St
Room/Suite information:	
City, State and Zip Code:	Buffalo, NY 14203

Laurie A. Kulzer

E-signed 2018-06-28 05:30PM EDT

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Director of Strategic, GovEd

Installation Contact:	Jeff Schlierf
Contact phone number:	716-685-8271



Section 3. Initial Term of Service

Term:	Effective Date:
36 months (per approved fiscal year)	From the date of Time Warner Cable Completion Notice

Section 4. Circuit and Pricing Information

Customer will not be eligible to receive any other additional discounts, promotions and/or credits. The rates and charges set forth in this SA do not include, but are subject to Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement, award 20268). Any additional components or services not identified below will be provided at the rates, terms and conditions of the CTS Contract number PS 67808.

Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this SA and the Installation costs and One-Time Costs for Dedicated Internet Access as set forth below:

Laurie A. Kulzer
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 Director of Strategic, GovEd



<u>Circuit Description</u>	<u>Service Location "A"</u>	<u>Service Address "B"</u>	<u>Monthly Recurring Charge</u>
100m EVPL*	3030 UNION RD, Cheektowaga, NY \$600	722 Sturgeon Point, Derby, NY \$600	\$1200
100m EVPL*	3030 UNION RD, Cheektowaga, NY \$600	3750 River Rd, Tonawanda, NY \$600	\$1200
INSTALL COST		\$0.00	
ONE TIME CONSTRUCTION COSTS		\$0.00	

<u>Circuit Description</u>	<u>Service Location "A"</u>	<u>Service Address "B"</u>	<u>Monthly Recurring Charge</u>
10m EPL*	3030 UNION RD, Cheektowaga, NY \$325	<u>6007 Lake Ave, Orchard Park, NY 14127</u> \$325	\$650
5m EPL*	3030 UNION RD, Cheektowaga, NY \$225	<u>295 Main St, Buffalo, NY 14203</u> \$225	\$450
INSTALL COST		\$0.00	
ONE TIME CONSTRUCTION COSTS		\$0.00	

Laurie A. Kulzer

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Director of Strategic, GovEd



Section 5. Additional Terms and Conditions

In lieu of One-time costs (defined in NYS OGS Contract PS67808) of \$ 0.00, and identified in **Section 4, Circuit and Pricing Information**, customer agrees to an initial term of service outlined in this agreement in **Section 3. Initial Term of Service**, of 36 months.

In the event that the customer terminates any portion of the Service prior to the expiration of the Term, customer will pay to Time Warner Cable, the remaining construction liability (One-Time Cost), calculated by reducing the one-time costs by 1/36th, for each month from Effective date to Termination Date.

Customer:	Time Warner Cable
Signature:	Signature:  <small>Laurie A. Kulzer (Jun 28, 2018)</small>
Name:	Name: Laurie A. Kulzer
Title:	Title: Director of Strategic, GovEd
Date:	Date: Jun 28, 2018

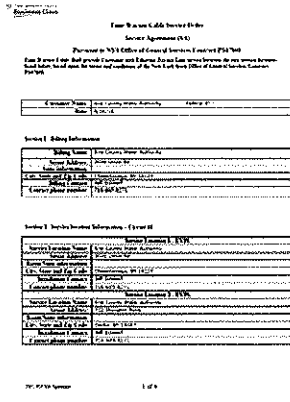
Laurie A. Kulzer

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Erie County Water Authority Renewal

Adobe Sign Document History

06/28/2018

Created:	06/28/2018
By:	Patrick Difranisco (patrick.difranisco@charter.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAAB8jLFw1YU0wMcZ0sQ_3VMu3wXpvnvsJg

"Erie County Water Authority Renewal" History

-  Document created by Patrick Difranisco (patrick.difranisco@charter.com)
06/28/2018 - 5:16:44 PM EDT - IP address: 98.5.194.126
-  Document emailed to Laurie A. Kulzer (laurie.kulzer@charter.com) for signature
06/28/2018 - 5:21:38 PM EDT
-  Document viewed by Laurie A. Kulzer (laurie.kulzer@charter.com)
06/28/2018 - 5:29:03 PM EDT - IP address: 204.235.114.165
-  Document e-signed by Laurie A. Kulzer (laurie.kulzer@charter.com)
Signature Date: 06/28/2018 - 5:30:41 PM EDT - Time Source: server- IP address: 204.235.114.165
-  Signed document emailed to Patrick Difranisco (patrick.difranisco@charter.com), justin.niebel@charter.com and Laurie A. Kulzer (laurie.kulzer@charter.com)
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